Lab Services Ltd



PRICE LIST From July

2023

SAMPLING ESSENTIALS

Please check specimen tubes are within expiry dates before sampling.

Cytology

- Please submit labelled smears. Frosted glass slides and pencil are optimal.
- Air dry at room temperature.
- Submit fluids in both EDTA (for cytology) and plain (for culture) tubes, and smears made at time of collection (where sufficient fluid).
- Do not expose to formalin; even formalin fumes can affect cell preservation.

Haematology

- EDTA tubes must be filled to the line.
- Prepare fresh blood smears to accompany all EDTA submissions.
- Label smears. Frosted glass slides and pencil are optimal. Air dry.
- For coagulopathy investigations, citrate tubes must be filled to the line prior to mixing, and plasma separated and processed according to test protocol.

Biochemistry

- Serum gel tubes cannot be used for ionised calcium, therapeutic drug monitoring or most hormone assays.
- Separation of serum before transport will help to prevent haemolysis.
- Use fluoride oxalate tubes for glucose.
- Please indicate test priority when low volume specimens are submitted for profiles.

Microbiology

- Cystocentesis is the preferred collection method for urine.
- Always specify sample site on the request form. This influences the test methods, and the interpretation of the culture results.
- Please send 3-day pooled specimens for parasitology tests.
- To detect obligate anaerobes in fluid specimens, fill sterile plain tubes to the top to exclude air.

Histopathology

• Only use laboratory specimen pots with 10% formalin, and ensure lids are screwed closed.

Test Protocols are available on our website

SPECIMEN PACKAGING AND DELIVERY

Where submissions have a high risk of containing a zoonotic organism, please record this clearly on the Laboratory Request Form.

ALWAYS complete the section requesting patient travel history.

It is the responsibility of the shipper to ensure that the specimens are packaged to comply with transport regulations. Information on appropriate specimen packaging is available from the Royal Mail website (IATA Guidance on Infectious Substances).

Courier Services

Please contact the laboratory for information on courier services in your area.

Royal Mail Tracked 24 Service

Please contact the laboratory for information on this service.

SPECIMEN QUALITY

The following are at risk of rejection or delayed processing:

- Unlabelled or mis-matched specimens
- Laboratory request forms with no practice details
- Specimens containing sharps
- Leaking and grossly contaminated specimen pots
- Expired specimen tubes

LSL has established specimen age cut-off times for each test type to optimise the accuracy of the reported results. Specimens that arrive after the specimen age cut-off time will not be processed and the practice will be informed.

TEST SUPPLIES

Supplies can be ordered via the Lab Portal (e.g. specimen tubes, swabs etc) – some of these items are chargeable, costs are displayed on the Lab Portal. See Page 26 for more information.

REPORTING RESULTS

Results will be reported in PDF format.

The turnaround time is calculated from the date the specimen arrives in the laboratory.

Published turnaround times are guidelines, and based on full working days. Saturday is considered a working day for routine in-house Haematology, Biochemistry and Microbiology only.

Where results are delayed beyond the published turnaround time, Lab Services will inform the submitting branch by sending an updated report, or by email or telephone, and will provide an updated turnaround time.

TEST POLICIES

All testing carried out at Lab Services Ltd is subject to our Test Policies which can be found on page 27 and on our website.

ADD-ON TESTS

LSL retains specimens for a fixed period following submission.

Add-on test discounts only apply when added to named profiles and are only applicable on qualifying samples received together on the same day, or where additional testing is requested on the previously submitted sample, during the fixed storage period.

All requests for add-on tests must be submitted in writing (email: lab@labservices.uk.com), the laboratory will confirm whether an add-on test is possible.

FEES AND BILLING

Test prices are reviewed on an annual basis.

Although every effort is made to maintain the prices quoted, Lab Services Ltd reserves the right to alter these prices if circumstances require it.

Accounts are invoiced monthly, payment strictly 30 days from invoice date. All prices exclude V.A.T.

CONTACT US

Opening Hours

Laboratory opening hours are: 9am to 5pm Monday to Friday, and Saturdays 9am to 12noon. The Laboratory is closed on Sundays and all Bank Holidays.

Telephone

01923 252800

Email

All general enquiries: lab@labservices.uk.com

Website

www.labservicesltd.com

Address

Lab Services Ltd Unit 8 Mowat Industrial Estate Sandown Rd Watford Hertfordshire WD24 7UY

QUALITY SYSTEM

In 2019, Lab Services gained UKAS accreditation to BS EN ISO/IEC 17025:2017.

Accreditation as a testing laboratory confirms our technical competence and is proof of our desire to constantly improve the quality and reliability of our service.

A detailed list of our accredited tests is available on our website: www.labservicesltd.com and the scope for the accreditation can be found on the UKAS website: www.ukas.com



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SPECIMEN CUT-OFF TIMES FOR PROCESSING

TEST TYPE	Specimen Cut-off Time
Routine Haematology Tests	4 days
Routine Biochemistry Tests	4 days
Serology Tests	6 days
Urine Tests (UCC/UPC)	4 days
Fluids for Cytology	4 days
PCR Tests	5 days
Urinalysis	3 days
Urine Culture	3 days (boric acid) 1 day (without boric acid)
Fungal Culture	4 days
Swabs for Bacterial Culture	3 days
Faecal Culture	3 days
Tissue/Fluid Bacterial Culture	3 days

Example: A swab for bacterial culture taken on the 1st December arrives in the laboratory on the 5th December. The cut-off time is 3 days for this particular specimen type; therefore, as this swab is 4 days old, it cannot be processed.

Routine Profile Chart

	GEN	COMP	LIVER	KID	HYPER	TDP
Haematology*	•					
Total Protein						
Albumin						
Globulin						
Sodium						
Potassium						
Chloride						
Calcium						
Phosphate						
Urea						
Creatinine						
Cholesterol						
T. Bilirubin						
Creatine kinase						
AST						
ALT						
GLDH						
ALP						
GGT						
DGGR lipase						
Chusas						
Glucose						
Bile acids						
DIE acius						
Feline tT4						
renne ti 4						

^{*}GEN and COMP profiles are available without Haematology. Use codes GEN-B and COMP-, respectively

HAEMATOLOGY PROFILES

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
BC1	Haematology Profile WBC, RBC, Hb, HCT, MCV, MCH, MCHC, Platelet Analyser Count, Reticulocyte Count, Blood Film Examination 1 mL EDTA and 1-2 air-dried slides	Same Day		£29.19
BFE	Blood Film Examination Manual WBC Differential, WBC and RBC Morphology, Manual Platelet Estimate 1-2 air-dried slides. Please provide in-house analyser results	Same Day		£22.06
PLC	Platelet Count Platelet Analyser Count, Manual Platelet Estimate 1 mL EDTA and 1-2 air-dried slides	Same Day		£19.84

COAGULATION

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
COAG	Coagulation Profile PT, APTT, Fibrinogen, Platelet Analyser Count, Manual Platelet Estimate if Platelets low, Platelet Morphology	Same Day		£65.59
	1 mL EDTA and 1-2 air-dried slides 1.3 mL whole blood in citrate ¹ . Citrate tube must be filled to the line.			
PT	Coagulation Screen PT, APTT	Same Day		£42.06
	1.3 mL whole blood in citrate ¹ . Citrate tube must be filled to the line.			
PTF	Extended Coagulation Screen PT, APTT, Fibrinogen	Same Day		£55.67
	1.3 mL whole blood in citrate ¹ . Citrate tube must be filled to the line.			
DDIM	D Dimer	2-3 Days	R	£72.37
	1 mL frozen citrate plasma ¹ . Sample must arrive frozen in lab Please consult the laboratory before submitting this specimen			
FIB	Fibrinogen	Same Day		£18.13
	1.3 mL whole blood in citrate ¹ . Citrate tube must be filled to the line.			
VON	Von Willebrand's Factor (ELISA)	8-15 Days	R	£167.21
	1 mL frozen citrate plasma ¹ . Sample must arrive frozen in lab Please consult the laboratory before submitting this specimen			

IMMUNE-MEDIATED DISEASE

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
ANAC	Antinuclear Antibody (Canine)	3-6 Days	R	£65.63
	0.5 mL serum gel			
ANAF	Antinuclear Antibody (Feline)	8-15 Days	R	£103.62
	0.5 mL serum gel			
ACR	Acetylcholine Receptor Antibody	16-23 Days	R	£163.49
	1 mL serum gel			
2MAB	Anti 2M Antibody Masticatory muscle myositis	12-23 Days	R	£163.49
	1 mL serum gel			
CRF	Rheumatoid Factor (Canine)	2-8 Days	R	£50.40
	1 mL serum gel			
FRF	Rheumatoid Factor (Feline)	4-5 Days	R	£54.12
	1 mL serum gel			

BLOOD TRANSFUSION

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
CBG	Canine Blood Group (D.E.A.1.1)	Same Day		£39.99
	1 mL EDTA			
FBG	Feline Blood Group (A+B)	1 Day	R	£59.04
	1 mL EDTA			
COOC	Direct Coombs Test (Canine)	Same Day		£31.08
	1 mL EDTA			
COOF	Direct Coombs Test (Feline)	1 Day	R	£59.39
	1 mL EDTA			

GENERAL PROFILES - CANINE AND FELINE

Code	Test name, Description & Specimen(s)	Turnaround	Referral	Base
		(working days)	(R)	Price
GEN	General Screen Haematology, Total Protein, Albumin, Globulin, Sodium, Potassium, Chloride, Calcium, Phosphate, Urea, Creatinine, T. Bilirubin, ALT, ALP, Glucose 1 mL EDTA and 1-2 air dried slides and 1 mL serum gel and 1 mL fluoride oxalate	Same Day		£38.67

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
GEN-B	General Screen - Biochemistry Only Total Protein, Albumin, Globulin, Sodium, Potassium, Chloride, Calcium, Phosphate, Urea, Creatinine, T. Bilirubin, ALT, ALP, Glucose	Same Day		£24.07
	1 mL serum gel and 1 mL fluoride oxalate			
СОМР	Comprehensive Profile Haematology, Total Protein, Albumin, Globulin, Sodium, Potassium, Chloride, Calcium, Phosphate, Urea, Creatinine, Cholesterol, T. Bilirubin, CK, AST, ALT, GLDH, ALP, GGT, DGGR lipase, Glucose, Bile Acids, tT4 (feline)	Same Day		£57.58
	$1\ \text{mL}$ EDTA and $1\text{-}2$ air dried slides and $2\ \text{x}\ 1\ \text{mL}$ serum gel and $1\ \text{mL}$ fluoride oxalate			
COMP-	Comprehensive Profile -Biochemistry Only Total Protein, Albumin, Globulin, Sodium, Potassium, Chloride, Calcium, Phosphate, Urea, Creatinine, Cholesterol, T. Bilirubin, CK, AST, ALT, GLDH, ALP, GGT, DGGR lipase, Glucose, Bile Acids, tT4 (feline)	Same Day		£42.98
	$2 \times 1 \text{ mL}$ serum gel and 1 mL fluoride oxalate			
KID	Kidney Profile Total Protein, Albumin, Globulin, Sodium, Potassium, Chloride, Calcium, Phosphate, Urea, Creatinine	Same Day		£19.04
	1 mL serum gel			
LIVER	Liver Profile Total Protein, Albumin, Globulin, Urea, Creatinine, Cholesterol, T. Bilirubin, CK, AST, ALT, GLDH, ALP, GGT, DGGR lipase, Glucose, Bile Acids	Same Day		£29.76
	1 mL serum gel and 1 mL fluoride oxalate			
HYPER	Monitor Feline Hyperthyroid Total Protein, Albumin, Globulin, Urea, Creatinine, ALT, ALP, tT4	Same Day		£25.29
	1 mL serum gel			
TDP	Monitor Therapeutic Drug Profile Total Protein, Albumin, Globulin, Urea, Creatinine, Cholesterol, T. Bilirubin, ALT, ALP, Glucose, Bile Acids	Same Day		£20.59
	1 mL serum gel and 1 mL fluoride oxalate			
GREP	Greyhound Profile Haematology, Total Protein, Albumin, Globulin, Urea, Creatinine, CK, AST, ALT, ALP, Glucose, Sodium, Potassium, Chloride	Same Day		£37.13
	$1\ \text{mL}$ EDTA and 12 air dried slides and $1\ \text{mL}$ serum gel and $1\ \text{mL}$ fluoride oxalate			
GREY	Greyhound Biochemistry Total Protein, Albumin, Globulin, Urea, Creatinine, CK, AST, ALT, ALP, Glucose, Sodium, Potassium, Chloride	Same Day		£22.12
	1 mL serum gel and 1 mL fluoride oxalate			

GENERAL PROFILES - SMALL MAMMALS

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
BASIC	Simple Screen Haematology, Total Protein, Albumin, Globulin, Urea, Creatinine, Glucose	Same Day		£34.84
	0.75 mL whole blood in heparin			
RAB	Rabbit Screen Haematology, Total Protein, Albumin, Globulin, Calcium, Phosphate, Urea, Creatinine, ALT, GGT, Glucose	Same Day		£41.20
	0.75 mL whole blood in heparin			
RAB+	Rabbit Comprehensive Profile Haematology, Total Protein, Albumin, Globulin, Sodium, Potassium, Chloride, Calcium, Phosphate, Urea, Creatinine, Cholesterol, T. Bilirubin, CK, AST, ALT, GLDH, ALP, GGT, Glucose	Same Day		£57.08
	1 mL whole blood in heparin			
FER	Ferret Screen Haematology, Total Protein, Albumin, Globulin, Calcium, Phosphate, Urea, Creatinine, ALT, ALP, Glucose	Same Day		£41.20
	0.75 mL whole blood in heparin			
FER+	Ferret Comprehensive Profile Haematology, Total Protein, Albumin, Globulin, Sodium, Potassium, Chloride, Calcium, Phosphate, Urea, Creatinine, CK, AST, ALT, GLDH, ALP, GGT, Glucose	Same Day		£53.55
	1 mL whole blood in heparin			
RAT	Rat Screen Haematology, Total Protein, Albumin, Globulin, Calcium, Phosphate, Urea, Creatinine, GGT	Same Day		£41.20
	0.75 mL whole blood in heparin			
RAT+	Rat Comprehensive Profile Haematology, Total Protein, Albumin, Globulin, Sodium, Potassium, Chloride, Calcium, Phosphate, Urea, Creatinine, Cholesterol, T. Bilirubin, CK, AST, GLDH, ALP, GGT, Glucose, Bile acids	Same Day		£57.08
	1 mL whole blood in heparin			

OTHER BIOCHEMISTRY TESTS

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
AGP	AGP (alpha-1 acid glycoprotein) feline only	2 -5 Days	R	£32.27
	0.5 mL serum or heparin plasma			
ВА	Bile Acids (single assay; Pre or Post Feed)	Same Day		£13.49
	0.5 mL serum gel			
BA2	Pre & Post Feed Bile Acids	Same Day		£21.12
	$2\times0.5~\text{mL}$ serum gel (1 PRE and 1 POST). Collection time must be recorded on each tube			

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
CPSE	Canine Prostatic Specific Esterase	9 Days	R	£45.88
	0.5 mL serum gel			
CRP	C Reactive Protein (canine)	1 Day	R	£30.56
	0.5 mL serum gel			
FRUC	Fructosamine	Same Day		£20.41
	0.5 mL serum gel			
IOC	Ionised Calcium & pH, Albumin, Phosphate, Total Calcium	4 Days	R	£47.64
	Anaerobically separated serum in plain tube filled to brim (serum gel tubes should not be used). Please consult the laboratory before submitting this specimen ³			
FE	Iron (Fe)	1 Day	R	£29.10
	0.5 mL serum gel			
LYTE	Electrolytes Sodium, Potassium, Chloride	Same Day		£16.48
	$1\ \mathrm{mL}$ serum gel or $1\ \mathrm{mL}$ heparin. Separate serum for accurate results			
PBNP	ProBNP	3-6 Days	R	£59.10
	$1\ \mathrm{mL}$ EDTA plasma. Centrifuge immediately and freeze separated plasma in a plain tube. Record specimen type on tube.			
SDMA	SDMA (symmetric dimethylarginine)	Same Day		£50.29
	0.5 mL serum gel			
SPE	Serum Protein Electrophoresis	2-3 Days	R	£45.44
	0.5 mL serum gel			
TROP	Troponin I (high sensitivity)	4-8 Days	R	£51.36
	0.5 mL serum or EDTA plasma in plain microtube (serum gel tubes should not be used)			
VITE	Vitamin E	4-9 Days	R	£41.72
	1 mL serum in plain microtube (wrap in foil to exclude light)			

GASTROENTEROLOGY BIOCHEMISTRY

Code	Test name, Description & Specimen(s)	Turnaround	Referral	Base
		(working days)	(R)	Price
BFOL	B12 & Folate	Up to 1 Day*		£45.12
	1 mL serum gel			
CTLI	Canine TLI	Same Day		£43.73
	1 mL serum gel			

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
FTLI	Feline TLI	5-9 Days	R	£67.45
	1 mL serum gel			
CTBF	Canine TLI, B12, Folate	Up to 1 Day*		£77.99
	1 mL serum gel			
FTBF	Feline TLI, B12, Folate	1-9 Days*	Part R	£101.34
	2 x 1 mL serum gel			
CPLI	Canine Pancreatic Lipase	2-3 Days	R	£91.78
	0.5 mL serum gel. Plasma samples are unsuitable. 12 hr fasted sample			
FPLI	Feline Pancreatic Lipase	2-3 Days	R	£91.78
	0.5 mL serum gel. Plasma samples are unsuitable. 12 hr fasted sample			

THYROID FUNCTION

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
T4	Total T4 (feline)	Same Day		£22.64
	1 mL serum gel			
HYPER	Monitor Feline Hyperthyroid Total Protein, Albumin, Globulin, Urea, Creatinine, ALT, ALP, tT4	Same Day		£25.29
	1 mL serum gel			
CT4	Total T4 (canine)	Same Day		£22.64
	1 mL serum gel			
TSHM	Canine Thyroid Screen tT4, TSH	Same Day		£41.35
	1 mL serum gel			
TCPR	Canine Thyroid Profile tT4, Free T4 (Equilibrium Dialysis) TSH and Thyroglobulin Autoantibodies	4-8 Days	Part R	£126.53
	$2\ x\ 1\ mL$ serum gel (samples must be less than 5 days old)			
CTSH	Canine TSH	Same Day		£30.03
	1 mL serum gel			
CT42	Canine TSH or TRH Stimulation Test (T4 x 2)	Same Day		£33.96
	$2\ x\ 1\ mL$ serum gel (Pre and Post). Collection time must be recorded on each tube			
TGA	Thyroglobulin Autoantibodies	3-8 Days	R	£64.17
	1 mL serum gel (samples must be less than 5 days old)			

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
FT4	Free T4 (immunoassay)	1 Day	R	£57.39
	1 mL separated serum (samples must be less than 5 days old)			
FT4D	Free T4 (equilibrium dialysis)	4-8 Days	R	£62.65
	1 mL separated serum (samples must be less than 5 days old)			

ADRENAL FUNCTION

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
ALD	Aldosterone	4-9 Days	R	£67.82
	1 mL serum in plain tube (serum gel tubes should not be used)			
CORT	Cortisol	Same Day		£26.01
	1 mL serum gel			
ACTH	ACTH Stimulation Test (cortisol x2)	Same Day		£45.52
	2 x 1 mL serum gel (Pre and Post). Collection time must be recorded on each tube			
АСТ3	ACTH Stimulation Test (cortisol x3)	Same Day		£65.03
	3 x 1 mL serum gel (Pre, 1hr Post, and 2hr Post). Collection time must be recorded on each tube			
DEX	Dexamethasone Suppression Test (cortisol x 3)	Same Day		£65.03
	3 x 1 mL serum gel (Pre, 4hr Post and 8hr Post). Collection time must be recorded on each tube			
170H	17-OH-Progesterone ACTH Stimulation Test	9 Days	R	£108.26
	$2 \times 1 \text{ mL}$ serum in plain tube (Pre and Post) Collection time must be recorded on each tube (serum gel tubes should not be used)			
UCC	Urine Cortisol:Creatinine Ratio	1-3 Days	R	£37.95
	2 mL urine in a plain sterile pot. Boric acid tube is unsuitable			

REPRODUCTION

R	£88.72
R	£65.90
R LY	£55.17
	R

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
TEST	Testosterone	4-9 Days	R	£61.12
	1 mL serum in plain tube (serum gel tubes should not be used)			

OTHER HORMONES

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
INSU	Insulin If a fluoride oxalate tube is provided, glucose, and an insulin:glucose ratio, will be included. 1 mL serum in plain tube and 1 mL fluoride oxalate. Fasting sample recommended	4-9 Days	R	£72.80
IGF1	Insulin Like Growth Factor 1	4-9 Days	R	£99.64
	1 mL serum in plain tube (serum gel tubes should not be used)			
РТН	Parathyroid Hormone	4-9 Days	R	£116.81
	1 mL frozen EDTA plasma. Sample type is to be clearly indicated on the tube. Please consult the laboratory before submitting this specimen ⁵			
PRP	Parathyroid Hormone Related Peptide (PTHrP)	4-9 Days	R	£143.42
	1 mL frozen EDTA plasma. Sample type is to be clearly indicated on the tube. Please consult the laboratory before submitting this specimen ⁵			

THERAPEUTIC DRUG MONITORING

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
TDP	Monitor Therapeutic Drug Profile Total Protein, Albumin, Globulin, Urea, Creatinine, Cholesterol, T. Bilirubin, ALT, ALP, Glucose, Bile Acids	Same Day		£20.59
	1 mL serum gel and 1 mL fluoride oxalate			
KBR	Bromide	Same Day		£35.76
	1 mL whole blood in a plain tube or separated serum (serum gel tubes should not be used)			
CYCL	Cyclosporin	8-11 Days	R	£116.81
	1 mL EDTA			
DIGO	Digoxin	1 Day	R	£54.91
	0.5 mL serum in plain tube (serum gel tubes should not be used)			
PHEN	Phenobarbitone	Same Day		£26.41
	1 mL whole blood in a plain tube or separated serum (serum gel tubes should not be used)			
PHBR	Phenobarbitone & Bromide	Same Day		£55.83
	1 mL whole blood in a plain tube or separated serum (serum gel tubes should not be used)			

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
PVC	Pre-Vetoryl Cortisol	Same Day		£26.01
	1 mL serum gel			

CYTOLOGY

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
CY03	Cytology of Smears, up to 3 slides Examination of FNAs and Fluid Smear Preparations, up to 3 Slides. Max 1 Site	1-3 Days		£66.00
	Air-dried smears			
CY06	Cytology of Smears, up to 6 slides Examination of FNAs and Fluid Smear Preparations, 4-6 Slides. Max 2 Sites	1-3 Days		£70.00
	Air-dried smears			
CY10	Cytology of Smears, up to 10 slides Examination of FNAs and Fluid Smear Preparations, 7-10 Slides. Max 3 Sites	1-3 Days		£80.00
	Air-dried smears			
CY15	Cytology of Smears, up to 15 slides Examination of FNAs and Fluid Smear Preparations, 11-15 Slides. Max 5 Sites	1-3 Days		£92.44
	Air-dried smears			
CY20	Cytology of Smears, up to 20 slides Examination of FNAs and Fluid Smear Preparations, 16-20 Slides. Max 5 Sites	1-3 Days		£110.93
	Air-dried smears			
CSF	Cytology of Cerebrospinal Fluid Cytocentrifuge Preparation, Cell Count, Total Protein, Smear Examination	1-3 Days		£49.14
	1 mL EDTA and 1 mL plain microtube (no formalin)			
SYN	Cytology of Synovial Fluid (Per Joint) Direct Smear and Cytocentrifuge Preparation, Cell Count, Total Protein, Smear Examination	1-3 Days		£49.14
	$1\mathrm{mL}$ EDTA and $1\mathrm{mL}$ plain microtube (no formalin). Air dried smear(s)			
BCEF	Cytology of Pleural, Peritoneal, Pericardial Effusions Direct Smear and Cytocentrifuge Preparation, Cell Count, Total Protein, Smear Examination	1-3 Days		£49.14
	1 mL EDTA and 1 mL plain microtube (no formalin). Air dried smear(s)			
WASH	Cytology of Tracheal Wash, Bronchoalveolar Lavage, Nasal Flush, Prostatic Wash Direct Smear and Cytocentrifuge Preparation, Smear Examination	1-3 Days		£47.56
	1 mL EDTA (no formalin). Air dried smear(s). Please include 1-2 air dried impression smears from the endotracheal tube if possible			

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
СҮВМ	Bone Marrow Cytology, CBC and Histopathology Examination of FNAs, Complete Blood Count, Histopathology Air dried smears, 1 mL EDTA of peripheral blood, formalin-fixed tissue	up to 7 Days	Part R	£150.79
CYUR	Urine Cytology Direct Smear and Cytocentrifuge Preparation, Smear Examination 1 mL EDTA (no formalin). Air dried smear(s)	1-3 Days		£47.56
CYFNA	Additional Sites (FNA) Charge per additional site	1-3 Days		£19.24
CYFLU	Additional Sites (Fluid) Charge per additional site	1-3 Days		£23.68

HISTOPATHOLOGY

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
HISTO	Histological Examination Samples < 4 cm. Up to 4 anatomic tissues/sites Formalin-fixed tissue	Up to 7 Days	R	£60.78
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LHIST	Histological Examination Large sample requiring dissection e.g. whole organs, mammary strip; all samples that require decalcification	Up to 7 Days	R	£123.57
	Formalin-fixed tissue			

GENERAL MICROBIOLOGY

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
C&S	Aerobic ± Anaerobic Culture Aerobic ± anaerobic culture as appropriate. Antimicrobial susceptibility testing ²	2-4 Days**		£43.61
-	Swab in transport medium or fluid/tissue in sterile plain tube			
FC&S	Additional swabs from same patient (each)	2-4 Days**		£25.35
	Swab in transport medium or fluid/tissue in sterile plain tube			
BLCUL	Blood Culture Aerobic and anaerobic culture on blood and cavity fluids. Antimicrobial susceptibility testing ²	7 Days**		£58.09
	Whole blood or cavity fluid in culture medium. LSL provides culture medium for in-clinic inoculation			

URINE

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
US	Urine Screen Aerobic culture. Antimicrobial susceptibility testing ² . Urinalysis (SG, dipstick, sediment exam)	2-4 Days**		£51.17
	1 mL of urine in sterile plain pot AND boric acid pot filled to line or E-swab. Please specify collection method			
US+	Extended Urine Screen Aerobic culture. Antimicrobial susceptibility testing ² . Urinalysis (SG, dipstick, sediment exam). Urine P:C ratio	2-4 Days**		£62.62
	1.5 mL of urine in sterile plain pot AND boric acid pot filled to line or E-swab. Please specify collection method			
UC&S	Aerobic Urine Culture Aerobic culture. Antimicrobial susceptibility testing ²	2-4 Days**		£39.61
	Boric acid pot filled to line (preferred) or E-swab. Please specify collection method'			
UA	Urinalysis SG, dipstick, sediment exam	Same Day		£24.90
	1 mL urine in sterile plain pot. Please specify collection method			
UCC	Urine Cortisol:Creatinine Ratio	1-3 Days	R	£37.95
	$2\ \text{mL}$ urine in a plain sterile pot. Specimens in boric acid are not suitable			
UPC	Urine Protein:Creatinine Ratio	Same Day		£24.90
	$0.5\ \mathrm{mL}$ urine in plain sterile pot. Specimens in boric acid are not suitable			
CYUR	Urine Cytology Direct Smear and Cytocentrifuge Preparation, Smear Examination	1-3 Days		£47.56
	1 mL EDTA (no formalin). Air dried smear(s)			
URO	Urolith Analysis	4-6 Days	R	£91.21
	Urinary calculus			

FAECES

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
FP1	Faecal Profile McMaster, Giardia antigen, Campylobacter culture, Salmonella culture and antimicrobial susceptibility testing ² 3 days pooled faeces in sterile plain pot (min.3 g)	2-4 Days**		£52.82
FP1+	Faecal Profile Plus McMaster, Campylobacter culture, Salmonella culture and antimicrobial susceptibility testing ² , Giardia qPCR, Cryptosporidium qPCR, enteric coronavirus RT-qPCR, Tritrichomonas foetus qPCR (feline), parvovirus/panleukopenia virus qPCR, Clostridium perfringens alpha and enterotoxin qPCR 3 days pooled faeces in sterile plain pot (min.3 g)	2-5 Days**		£122.43

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
FBAC	Faecal Bacterial Screen Campylobacter culture, Salmonella culture and antimicrobial susceptibility testing ²	2-4 Days**		£40.93
	3 days pooled faeces in sterile plain pot (min.0.5 g)			
SALM	Salmonella sp. culture Salmonella culture and antimicrobial susceptibility testing ²	2-4 Days		£27.50
	3 days pooled faeces in sterile plan pot (min $0.5\ g$)			
CAMP	Campylobacter sp. culture Campylobacter culture	2-4 Days		£27.50
	3 days pooled faeces in sterile plan pot (min $0.5\ g$)			
СРР	Canine Parasite qPCR Screen Giardia qPCR, Cryptosporidium qPCR	2-5 Days		£56.14
	3 days pooled faeces in plain sterile pot			
FPP	Feline Parasite qPCR Screen Tritrichomonas foetus qPCR, Giardia qPCR, Cryptosporidium qPCR	2-5 Days		£74.86
	3 days pooled faeces in plain sterile pot			
PARA	Faecal Parasitology Screen McMaster, Giardia antigen	Up to 2 Days		£33.59
	3 days pooled faeces in sterile plain pot (min.3 g)			
GIARD	Giardia Antigen	Same Day		£18.34
	3 days pooled faeces in plain sterile pot (min. 0.5 g)			
WEC	McMaster Worm egg count, Coccidia	Up to 2 Days		£23.33
	3 days pooled faeces in plain sterile pot (min. 3 g)			
LUNG	Baermann Lungworm	Up to 2 Days		£24.90
	3 days pooled faeces in plain sterile pot (min 15 g)			
LUNGP	Canine Lungworm qPCR Screen Angiostrongylus vasorum and Crenosoma vulpis qPCRs	2-5 Days		£67.31
	3 days pooled faeces in sterile plain pot (min. 3 g) or BAL			

EAR AND SKIN

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
EAR	Ear Screen Aerobic culture. Antimicrobial susceptibility testing ² . Yeast culture. Microscopy for bacteria, yeast Swab in transport medium	2-4 Days**		£51.92
EAR2	Two Ear Swabs as above from same patient Aerobic culture. Antimicrobial susceptibility testing ² . Yeast culture. Microscopy for bacteria, yeast Swab in transport medium	2-4 Days**		£78.46
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Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
SKIN	Skin Screen Aerobic bacterial culture and antimicrobial susceptibility testing ² . Yeast culture. Microscopy for parasites, fungal spores, bacteria, yeast	2-4 Days**		£51.92
	Swab in transport medium and skin scrapes/scab/hair pluck in a plain sterile pot. Do not use oil on hair plucks			
SKIN+	Extended Skin Screen Aerobic culture. Antimicrobial susceptibility testing ² . Yeast and dermatophyte culture. Microscopy for parasites, fungal spores, bacteria, yeast	2-20 Days**		£63.17
	Swab in transport medium and skin scrapes/scab/hair pluck in a plain sterile pot. Do not use oil on hair plucks			
DERM	Dermatophyte Culture Dermatophyte culture. Choose this for ringworm	Up to 20 Days**		£25.50
	Swab in transport medium or hair pluck or nail or skin scrapings			
DERMP	Dermatophyte PCR Screen Microsporum canis qPCR and Trichophyton spp qPCR	2-5 Days		£60.42
	Hair plucked from lesion edge or skin scrapes			
МҮСО	Fungal Culture (non-dermatophyte screen) Fungal culture. NOT for Dermatophytes (ringworm)	Up to 5 Days**		£25.50
	Swab in transport medium or hair pluck or nail or skin scrapes or body cavity fluids			
SARC	Sarcoptes antibody ELISA (Canine)	4-8 Days	R	£68.40
	0.5 mL serum gel			
SARF	Sarcoptes antibody (Feline)	Up to 15 Days	R	£92.46
	0.5 mL serum gel			
MMIC	Microscopy Microscopy for parasites, fungal spores, bacteria, yeast (up to 4 slides)	Up to 2 Days		£19.20
	Skin scrapes or hair pluck or ear swab. Do not use oil on hair plucks			
FMICR	Additional 4 Slides for Microscopy (MMIC) from same patient	Up to 2 Days		£9.61
	Skin scrapes or hair pluck or ear swab. Do not use oil on hair plucks			

OTHER INFECTIOUS DISEASE SCREENS

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
CNS	Canine Neurology qPCR Screen Borrelia spp., canine distemper virus, Neospora caninum, Toxoplasma gondii 1 mL CSF	2-5 Days		£234.97
FNS	Feline Neurology qPCR Screen Feline coronavirus, Toxoplasma gondii, Borrelia spp. 1 mL CSF	2-5 Days		£179.16

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
FHEM	Feline Haemotropic Mycoplasma qPCR Screen Mycoplasma haemofelis, Mycoplasma haemominutum, Mycoplasma turicensis	2-5 Days		£86.82
	1 mL EDTA			
FES	Feline Eye qPCR Screen Chlamydia felis, Mycoplasma felis, feline herpesvirus	2-5 Days		£80.58
	Conjunctival dry swab or ESwab			
FRS	Feline Respiratory qPCR Screen Chlamydia felis, Mycoplasma felis, feline herpesvirus, feline cali- civirus, Bordetella bronchiseptica	2-5 Days		£93.26
	Conjunctival and deep pharyngeal dry swab or ESwab, or BAL			
CRS	Canine Respiratory qPCR Screen Canine adenovirus 2, canine herpesvirus, canine parainfluenzavirus, canine influenza virus, canine respiratory coronavirus, Bordetella bronchiseptica	2-5 Days		£112.40
	Conjunctival and deep pharyngeal dry swab or ESwab, or BAL			
END	Tick-borne Disease Profile Babesia PCR, Anaplasma PCR, Ehrlichia PCR and Borrelia antibody, Anaplasma antibody, Ehrlichia antibody.	2-5 Days		£120.31
	1 mL EDTA and 1 mL serum gel			
GINV	Feline Gingivitis profile Calicivirus PCR, Feline herpesvirus PCR, FIV serology, FeLV serology	2-5 Days		£107.00
	Gingival E-swab or dry swab $\&1$ mL serum gel or plain tube or whole heparinised blood			

SINGLE PCR TESTS

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
CAV2P	Canine adenovirus 2 qPCR	2-5 Days		£53.42
	Deep pharyngeal or conjunctival dry swab or ESwab, or BAL			
ANPP	Anaplasma phagocytophilum PCR	2-5 Days		£55.36
	1 mL EDTA or tick or CSF or bone marrow or synovial fluid			
ANGIP	Angiostrongylus vasorum qPCR	2-5 Days		£67.31
	1 mL EDTA or BAL or faeces			
BAP	Babesia spp. qPCR (canine & feline)	2-5 Days		£67.31
	1 mL EDTA or tick			
BORP	Borrelia spp. qPCR (canine & feline)	2-5 Days		£67.31
	$0.5\ ml$ joint aspirate/biopsy or $0.5\ mL$ CSF or $1\ mL$ EDTA or tick			
CVP	Feline calicivirus qPCR	2-5 Days		£53.42
	Nasopharyngeal or gingival dry swab or ESwab, or BAL			

	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
CDVP	Canine distemper virus qPCR	2-5 Days		£67.31
	Conjunctival dry swab or deep pharyngeal dry swab or nasal dry swab or 2 mL EDTA or 0.5 mL CSF or rectal dry swab			
CPIP	Canine parainfluenza virus type 3 qPCR	2-5 Days		£53.42
	Deep pharyngeal or conjunctival dry swab or ESwab, or BAL			
CHLP	Chlamydia felis qPCR	2-5 Days		£53.42
	Conjunctival dry swab or ESwab			
CPAGP	Clostridium perfringens alpha and enterotoxin genes	2-5 Days		£53.42
	Faeces			
CCVP	Canine enteric coronavirus qPCR	2-5 Days		£53.42
	Faeces			
FCOVP	Feline coronavirus qPCR	2-5 Days		£53.42
	Faeces (enteric coronavirus) or 1 mL abdominal fluid/pleural fluid or CSF or 1 mL EDTA or tissue biopsy			
CPCR	Cryptosporidium spp. qPCR	2-5 Days		£53.42
	3 days pooled faeces in plain sterile pot			
EHRP	Ehrlichia canis qPCR	2-5 Days		£67.31
	1 mL EDTA or tick or bone marrow			
FELP	FeLV qPCR (proviral DNA)	2-5 Days		£67.31
	2 mL EDTA or bone marrow			
FIVP	FIV qPCR (proviral DNA and viral RNA)	2-5 Days		£67.31
	2 mL EDTA or bone marrow			
GIAP	Giardia spp. qPCR	2-5 Days		£53.42
	3 days pooled faeces in plain sterile pot			
НСР	Hepatozoon canis qPCR	5-8 Days	R	£67.31
	1 mL EDTA or tick			
HWP	Heartworm qPCR (Dirofilaria immitis)	5-8 Days	R	£67.31
	1 mL EDTA			
HERP	Herpesvirus qPCR (canine & feline)	2-5 Days		£53.42
	Conjunctival or genital dry swab or ESwab, abortion material or tissue.			
LEIP	Leishmania qPCR	2-5 Days		£67.31
	2 mL EDTA or bone marrow or lymph node aspirate or nasal dry swab or conjunctival dry swab or skin/liver/spleen biopsy			
LEPP	Leptospira serovars qPCR	2-5 Days		£67.31
	2 mL EDTA or 0.5 mL CSF or 5 mL urine			

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
МҮНЕ	Haemotropic Mycoplasma qPCR (canine)	2-5 Days		£67.31
	1 mL EDTA			
MYCY	Mycoplasma cynos qPCR (canine)	2-5 Days		£64.27
	Plain dry swab or BAL			
MYFE	Mycoplasma felis qPCR	2-5 Days		£53.42
	Conjunctival dry swab or ESwab or BAL			
MYSP	Mycoplasma spp. qPCR	2-5 Days		£67.31
	Conjunctival or tracheal or genital dry swab or tracheal secretion			
NEOP	Neospora caninum qPCR	2-5 Days		£67.31
	CSF or faeces			
PVP	Parvovirus qPCR (canine & feline)	2-5 Days		£53.42
	Faeces or rectal dry swab or Eswab, or 1 mL EDTA (pyrexia)			
ТОХОР	Toxoplasma gondii qPCR (canine & feline)	2-5 Days		£67.31
	1 mL EDTA or 0.5 mL CSF or BAL or aqueous humor			
TRIP	Tritrichomonas foetus qPCR	2-5 Days		£53.42
	Faeces in sterile plain pot. No cat litter			
BRAF	Canine BRAF V595E mutation	5 – 8 Days		£91.89
	5-10ml urine, smears rich in cells or biopies			

SEROLOGY

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
ANGO	Angio Detect Test Angiostrongylus vasorum antigen	Up to 1 Day*		£26.58
	0.3 mL serum gel or EDTA plasma			
ASP	Aspergillus fumigatus antibody	8-11 Days	R	£73.57
	0.5 mL serum gel			
BABA	Babesia spp. antibody (ELISA)	3-6 Days	R	£50.17
	1 mL serum gel			
BARB	Bartonella henselae antibody	3-6 Days	R	£59.48
	1 mL serum gel			
LYME	Borrelia serology C6 Antibodies	4-8 Days	R	£66.00
	1 mL serum gel			
CDVA	Canine distemper virus antibody (VNA)	Up to 12 Days	R	£38.59
	1 mL serum gel or heparinised plasma			

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
ENCA	Encephalitozoon cuniculi IgG and IgM (Rabbit and Guinea pig)	5-6 Days	R	£114.00
	1 mL serum gel			
EHRA	Ehrlichia canis antibody (IFAT)	3-6 Days	R	£50.40
	1 mL serum gel			
FV2	FeLV antigen & FIV antibody	Up to 1 Day*		£39.17
	1 mL serum gel or plain tube or whole blood			
FV3	FeLV, FIV & feline coronavirus	1-3 Days*	Part R	£52.67
	1 mL serum gel or plain tube or whole heparinised blood			
FCoV	Feline coronavirus antibody	1-3 Days	R	£31.48
	1 mL serum gel or plain tube or whole heparinised blood			
HWAG	Heartworm antigen (canine; Dirofilaria immitis)	1 Day	R	£58.63
	1 mL serum gel			
LEIS	Leishmania antibody (ELISA)	6-8 Days	R	£63.50
	1 mL serum gel			
LEPT	Leptospira serovars (MAT)	8 Days	R	£68.50
	1 mL serum gel			
NEO	Neospora caninum antibody	2-6 Days	R	£65.94
	0.5 mL serum gel			
PARV	Parvovirus antibody	Up to 10 days	R	£41.04
	1 mL serum gel or heparinised plasma			
SARC	Sarcoptes antibody ELISA (Canine)	4-8 Days	R	£68.40
	1 mL serum gel			
SARF	Sarcoptes antibody (Feline)	Up to 15 Days	R	£92.46
	0.5 mL serum gel			
тохос	Toxoplasma IgG & IgM (Canine)	2-6 Days	R	£65.94
	0.5 mL serum gel			
TOXOF	Toxoplasma IgG & IgM (Feline)	2-6 Days	R	£65.94
	0.5 mL serum gel			
TOXON	Toxoplasma IgG & IgM and Neospora caninum antibody (Canine)	2-6 Days	R	£138.24
	1 mL serum gel			
TREPA	Treponema paraluiscuniculi antibody (Rabbit)	8-11 Days	R	£99.80
	1 mL serum gel			

VACC	Canine & Feline vaccination status (Vaccicheck)	Up to 1 Day*	£22.43
	1 mL serum gel		
4DX	Anaplasma antibody, Dirofilaria antigen, Borrelia antibody, Ehrlichia canis antibody (SNAP® 4DX)	Up to 1 Day*	£75.75
	0.5 mL serum gel		

ADD-ON TESTS***

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
ABA	Add Bile Acids (Pre Feed) to any General Profile 0.5 mL serum gel	Same Day		£10.12
APBA	Add Single Bile Acids (Post Feed) to COMP or LIVER Profiles 0.5 mL serum gel	Same Day		£10.12
ABA2	Add Pre & Post Feed Bile Acids to any General Profile 2 x 0.5 mL serum gel (1 PRE and 1 POST). Collection time must be recorded on each tube	Same Day		£17.95
ACORT	Add Cortisol to any General Profile 1 mL serum gel	Same Day		£19.51
APVC	Add Pre-Vetoryl Cortisol to any General Profile 1 mL serum gel	Same Day		£19.51
ACRP	Add CRP to any General Profile 0.5 mL serum gel	1 Day	R	£19.28
ACOOC	Add Direct Coombs (Canine) to any General Profile 1 mL EDTA	Same Day		£23.31
ALYTE	Add Electrolytes to any General Profile Sodium, Potassium, Chloride 1 mL serum gel or 1 mL heparin. Separate serum for accurate results	Same Day		£8.23
AFRUC	Add Fructosamine to any General Profile 0.5 mL serum gel	Same Day		£14.95
ABC1	Add Haematology to any General Profile WBC, RBC, Hb, HCT, MCV, MCH, MCHC, Platelet Analyser Count, Reticulocyte Count, Blood Film Examination 1 mL EDTA and 1-2 air-dried slides	Same Day		£14.59
ACPLI	Add Canine PLI to any General Profile 0.5 mL serum gel. Plasma samples are unsuitable. 12 hr fasted sample	2-3 Days	R	£80.51
AFPLI	Add Feline PLI to any General Profile 0.5 mL serum gel. Plasma samples are unsuitable. 12 hr fasted sample	2-3 Days	R	£80.51

Code	Test name, Description & Specimen(s)	Turnaround (working days)	Referral (R)	Base Price
ASDMA	Add SDMA to any General Profile	Same Day		£39.02
	0.5 mL serum gel			
ASPE	Add SPE to any General Profile	2-3 Days	R	£34.17
	0.5 mL serum gel			
ACT4	Add Canine Total T4 to any General Profile	Same Day		£11.31
	1 mL serum gel			
AT4	Add Feline Total T4 to any General Profile	Same Day		£11.31
	1 mL serum gel			
ACTBF	Add Canine TLI, B12, Folate to any General Profile	Up to 1 Day*		£62.39
	1 mL serum gel			
AFTBF	Add Feline TLI, B12, Folate to any General Profile	1-9 Days*	Part R	£86.14
	2 x 1 mL serum gel			
AC&S	Add C&S to any General Profile or Cytology Aerobic ± anaerobic culture as appropriate. Antimicrobial susceptibility testing ²	2-4 Days**		£32.71
	Swab in transport medium or fluid/tissue in sterile plain tube			
AUC&S	Add Urine C&S to any General Profile or Cytology Aerobic culture. Antimicrobial susceptibility testing ²	2-4 Days**		£29.71
	Boric acid pot filled to line. Please specify collection method			
AUS	Add Urine Screen to any General Profile or Cytology or FP1/FP1+ Aerobic culture. Antimicrobial susceptibility testing ² . Urinalysis (SG, dipstick, sediment exam)	2-4 Days**		£38.38
	1 mL urine in sterile plain pot AND boric acid pot filled to line. Please specify collection method			
AUS+	Add Extended Urine Screen to any General Profile or Cytology or FP1/FP1+ Aerobic culture. Antimicrobial susceptibility testing ² . Urinalysis (SG, dipstick, sediment exam). Urine P:C ratio	2-4 Days**		£53.22
	1 mL urine in sterile plain pot AND boric acid pot filled to line. Please specify collection method			
AECOL	Add Pathogenic E.coli PCR to FP1 or FP1+ E. coli culture, and EPEC and VTEC PCR	2-5 Days		£65.40
	Faeces in sterile plain pot (min. 3 g)			
ACPP	Add Canine Parasite qPCR Screen to FP1 Giardia qPCR, Cryptosporidium qPCR.	2-5 Days		£50.53
	3 days pooled specimen in plain sterile pot			
AFPP	Add Feline Parasite qPCR Screen to FP1 Tritrichomonas foetus qPCR, Giardia qPCR, Cryptosporidium qPCR.	2-5 Days		£67.37
	3 days pooled specimen in plain sterile pot			

- 1 For optimum results, gently mix citrate sample by inverting it at least 10 times, centrifuge the sample, separate plasma in a plain tube and label it "citrate plasma". Freeze the plasma sample and send it on ice packs if cannot submit to the laboratory on same day.
- 2 In most cases, antimicrobial susceptibility testing is carried out using the VITEK2 to produce the MIC value. Any bacterial isolates that cannot be assessed using VITEK2 will be tested using disk diffusion. Disk diffusion is also used to assess the susceptibility of ear, eye or skin bacterial isolates to topical antimicrobials.
- 3 Ionised calcium is a referral test with an expected turnaround time of up to 4 days (Mon-Fri). To maximise the quality and accuracy of your result, it is preferable that specimens are sent directly to the referral laboratory. Please contact us for details.
- 4 Progesterone is a referral test with an expected turnaround time of 1 day (received Mon-Fri).
- 5 Nationwide Laboratories to be contacted directly prior to sampling for a transport pack. Sample is to be taken in a fridge cooled EDTA tube. Mix sample gently x 10 and centrifuge ASAP. Transfer the plasma into a fridge cooled PLAIN tube. Freeze sample immediately and keep frozen until dispatch.
- * B12, folate, FIV, FeLV, Vaccichecks, 4DX, and Angio Detect are not run on Saturdays.
- ** Recovery of particular organisms may require longer processing time e.g. anaerobes, Campylobacter, multidrug resistant isolates.

*** Add-on test discounts only apply when added to named profiles and are only applicable on qualifying samples received together on the same day, or where additional testing is requested on the previously submitted sample, during the fixed storage period.

All requests for add-on tests must be submitted in writing (email: lab@labservices.uk.com), the laboratory will confirm whether an add-on test is possible.

PORTAL

The VADDS Web Portal platform has been specially designed for our Laboratory; it brings practice & patient information securely together all in one place for ease of access.

What can be accessed within the portal?

- The processing status of submitted samples from received to reported
- Results & Reports
- Request forms: General/Cytology/ Histopathology
- Price list
- Test protocols
- Supply ordering
- Billing information & statements
- Recent updates & how to guides

Practices have a unique number/branch code to access the portal, this number can be obtained by contacting: lab.services@labservices.uk.com

We hope the portal will provide an improved service & customer experience to you, if you have any questions, or require support please contact us.

LAB SERVICES TEST POLICIES

Test Turnaround Times

- The turnaround time is calculated from the date the specimen arrives in the laboratory
- Published turnaround times are guidelines, and based on full working days. Saturday is considered a working day for routine in-house Haematology, Biochemistry and Microbiology only
- Where results are delayed beyond the published turnaround time, Lab Services will inform the submitting vet by sending an updated report, or by email or telephone, and will provide an updated turnaround time

Specimen Cut-off Times

- Lab Services has established specimen cut-off times for each test type to optimise the quality of the reported result (Table 1, Page 5)
- Specimens that arrive after the specimen cut-off time will not be processed
- The practice will be informed, and advised to resample

On Hold Test Policy

- Tests can be placed on hold at the clinician's request, but specimens will not be processed beyond the specimen cut-off times
- The practice will not be notified in advance that specimens are scheduled for discard

Policy for Retaining Processed Specimens

- Residual serum or plasma is stored appropriately for 2 weeks
- Stained cytology slides are stored appropriately for 12 months
- Residual extracted nucleic acid (PCR) is stored appropriately for 2 weeks
- All other specimens will be discarded after 7 days

Test Cancellation Policy

- All tests can be cancelled without charge provided the test procedure is not already in progress
- All requests for test cancellations must be submitted in writing (email lab@labservices.uk.com)
- Lab Services will acknowledge the request and will inform the submitting vet if the test can be cancelled or otherwise

Add-on Test Policy

- All requests for add-on tests must be submitted in writing (email lab@labservices.uk.com)
- Lab Services will acknowledge the request and inform the submitting vet if the test can be run or otherwise
- An add-on test cannot proceed if the residual specimen volume is insufficient, or not suitable for the test requested

LAB SERVICES TEST POLICIES

Specimen Identification

- It is the responsibility of the submitting vet to ensure that all specimens are adequately labelled to maintain specimen integrity
- Please provide a minimum of patient name or ID, species, and sample date
- Unlabelled specimens are at risk of rejection or delayed processing

Expired Tube Policy

- It is the responsibility of the submitting vet to ensure that the specimen tubes used are in-date
- Lab Services will inform practices where expired tubes have been submitted and advise a resample

Incomplete Request Forms

- It is the responsibility of the submitting vet to ensure that the request forms contain all relevant information
- Where the practice details have been omitted from the form, Lab Services will make reasonable efforts to trace practices.
- Tests will be placed 'on hold' until the practice makes themselves known

Specimen Quality Policy

- Lab Services will advise practices if the test cannot be carried out on the specimens submitted where they are damaged, of poor quality, contaminated, or which do not meet the sample volume requirements. Practices will be informed by telephone, email, or by report
- Lab Services will assume responsibility for loss of or damage to a specimen once it arrives in the laboratory

Specimen Packaging and Transport

- It is the responsibility of the submitting vet to ensure that the specimens are packed to comply with transport regulations
- Guidance on specimen packaging is available here: https://assets.publishing.service.gov.uk/ government/uploads/system/uploads/attachment_data/file/527069/dangerous-goodsguidance-note-17.pdf
- Specimens must be packaged to ensure that contents do not leak
- Needles/sharps cannot be submitted by courier or post
- Paperwork and specimen tubes must not be grossly contaminated

Health and Safety Policy

- Lab Services reserves the right to refuse or discard specimens that we consider to present an unacceptable risk to laboratory employees
- In such cases, practices will be informed by telephone, and appropriate advice will be given
- Where specimens are at high risk for zoonotic organisms, please record this information clearly on the request form

LAB SERVICES TEST POLICIES

Laboratory Closures

 Information on specimen collections and deliveries over holiday periods will be available on the laboratory website

Delivery Cut-Off Times

- Specimens delivered to the laboratory by mail or courier after 14:30 on weekdays, or 10:30 on a Saturday will not be processed until the next working day
- Specimens hand delivered to the laboratory after 14:30 on weekdays, or 10:30 on Saturdays will not be processed until the next working day

Contingency Policy

- If Lab Services is unable to process specimens on site (e.g. equipment failure), specimens will be despatched in a timely way to the most suitable referral laboratory
- · Practices will be informed by email, and the expected turnaround time will be provided

Saturday Testing of Specimens

- To avoid critical specimen deterioration over the weekend, specimens that arrive at Lab Services on a Saturday on a non-Lab Services request form will be processed by Lab Services if possible
- Practices will not be informed in advance
- All other non-critical specimens will be despatched to the preferred laboratory as usual

Test Price Policy

- Test prices are reviewed on an annual basis, and communicated to clients by email
- Lab Services reserves the right to increase prices should unexpected circumstances require it

Customer Complaints

• A copy of our Customer Complaints Policy is available on request

Test Policies

 Test policies will be maintained on the Lab Services website and updated periodically as required

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